GLOSSARY

Chai	Kiswahili word for tea. It means a bribe.
Floating Matatu	A matatu that does not have a terminal in the city from which to operate.
Makanga	A makanga is a matatu conductor.
Manamba	A tout. 'Manamba' is derived from the Kiswahili word 'namba' which means 'number' in English. Tout boys are called 'manambas' because they call out the route numbers of the matatu they serve.